



State of Wisconsin \ Department of Industry, Labor and Human Relations

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INS 374

October 29, 1997

<address>

WORKER'S COMPENSATION DIVISION

201 East Washington Avenue
P. O. Box 7901
Madison, Wisconsin 53707
Madison: (608) 266-1340
Milwaukee: (414) 227-4382
Appleton: (414) 832-5450

Dear <name>:

We are pleased to report that during the third quarter of 1997, all insurers and self insurers reached a combined promptness of first payment level of 81 percent.

Our records indicate that during the third quarter your company had a total of <total> claims, <prompt> were prompt which resulted in a promptness of first payment percentage of <:number>.

The goal of the Worker's Compensation Division is to have insurers and self-insurers maintain a promptness of first payment level of 80 percent or better. The above figures indicate your company was not at that level on an average, during the third quarter of 1997.

For the third quarter of 1997 your promptness ratio was below 75 percent. It is imperative that corrective action be instituted in order to meet or exceed the 80 percent standard [Wisconsin Administrative Code, IND 80.02(2) and (3)] in order to avoid future fines and penalties.

If there are any questions or concerns with this data, please contact me at 608/266-1343.

Sincerely,

Bob Poi
Customer Service and Compliance

BP:d1m:015551