



State of Wisconsin \ Department of Industry, Labor and Human Relations

WORKER'S COMPENSATION DIVISION

201 East Washington Avenue
P. O. Box 7901
Madison, Wisconsin 53707
Madison: (608) 266-1340
Milwaukee: (414) 227-4382
Appleton: (414) 832-5450

INS 365 376

May 6, 1997

<address>

Dear <name>:

We are pleased to report that during the first quarter of 1997, all insurers and self insurers reached a combined promptness of first payment level of 81 percent.

Our records indicate that during the first quarter your company had a total of <total> claims, <prompt> were prompt which resulted in a promptness of first payment percentage of <:number>.

The goal of the Worker's Compensation Division is to have insurers and self-insurers maintain a promptness of first payment level of 80 percent or better. The above figures indicate your company has reached or exceeded that level during the first quarter of 1997.

We are very pleased with this accomplishment and look forward to a continuing fine effort of your company.

If there are any questions or concerns with this data, please contact me at 608/266-1343.

Sincerely,

Bob Poi
Customer Service and Compliance

BP:d1m:015549

80 percent or
Better