



State of Wisconsin \ Department of Industry, Labor and Human Relations

WORKER'S COMPENSATION DIVISION

INS 366- 375

May 6, 1997

201 East Washington Avenue
P. O. Box 7901
Madison, Wisconsin 53707
Madison: (608) 266-1340
Milwaukee: (414) 227-4382
Appleton: (414) 832-5450

<address>

Dear <name>:

We are pleased to report that during the first quarter of 1997, all insurers and self insurers reached a combined promptness of first payment level of 81 percent.

Our records indicate that during the first quarter your company had a total of <total> claims, <prompt> were prompt which resulted in a promptness of first payment percentage of <:number>.

The goal of the Worker's Compensation Division is to have insurers and self-insurers maintain a promptness of first payment level of 80 percent or better. The above figures indicate your company was not at that level on an average, for the first quarter of 1997.

The fact that your promptness ratio is above 75 percent, on the average, for the first quarter of 1997 indicates that your company is interested and striving to meet the required promptness goals. We appreciate your efforts and expect this percentage to improve in future periods.

If there are any questions or concerns with this data, please contact me at 608/266-1343.

Sincerely,

Bob Poi
Customer Service and Compliance

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above 75 percent