

Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2025. This Report was Run on: 01/20/2026

Large Insurers (400 Claims or more per year)

| <u>NAIC</u>              | <u>INSURER_NAME</u>            | <u>First payments</u> | <u>Late payments</u> | <u>percent prompt</u> | <u>YTD percent</u> | <u>12 qtr percent</u> |
|--------------------------|--------------------------------|-----------------------|----------------------|-----------------------|--------------------|-----------------------|
| 14184                    | ACUITY INSURANCE CO            | 94                    | 5                    | 94.7%                 | 90.2%              | 91.4%                 |
| 28460                    | SENTRY CASUALTY CO             | 141                   | 14                   | 90.1%                 | 87.6%              | 86.1%                 |
| 15350                    | WEST BEND MUTUAL INS CO        | 182                   | 24                   | 86.8%                 | 84.9%              | 83.4%                 |
| 25674                    | TRAVELERS PROP CAS CO OF AMER  | 120                   | 31                   | 74.2%                 | 79.2%              | 76.6%                 |
| 25682                    | TRAVELERS INDEMNITY CO OF CT   | 103                   | 28                   | 72.8%                 | 68.6%              | 74.5%                 |
| 19399                    | AIU INS CO                     | 124                   | 41                   | 66.9%                 | 67.7%              | 65.1%                 |
| 16535                    | ZURICH AMERICAN INS CO         | 122                   | 43                   | 64.8%                 | 66.5%              | 65.7%                 |
| 20702                    | ACE FIRE UNDERWRITERS INSURANC | 231                   | 92                   | 60.2%                 | 64.2%              | 63.6%                 |
| <b>Totals for Group:</b> |                                | <b>1,117</b>          | <b>278</b>           | <b>75.1%</b>          | <b>75.8%</b>       | <b>75.2%</b>          |

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Medium Size Insurers (65 - 399 Claims or more per year)

| <u>NAIC</u>              | <u>INSURER_NAME</u>             | <u>First payments</u> | <u>Late payments</u> | <u>percent prompt</u> | <u>YTD percent</u> | <u>12 qtr percent</u> |
|--------------------------|---------------------------------|-----------------------|----------------------|-----------------------|--------------------|-----------------------|
| 24830                    | CITIES & VILLAGES MUTUAL INS CO | 10                    | 0                    | 100.0%                | 98.4%              | 97.9%                 |
| SI                       | CITY OF MADISON                 | 23                    | 0                    | 100.0%                | 97.6%              | 96.1%                 |
| SI                       | CITY OF MILWAUKEE               | 60                    | 3                    | 95.0%                 | 95.5%              | 91.5%                 |
| 11527                    | LEAGUE OF WIS MUNICIPALITIES MU | 27                    | 0                    | 100.0%                | 94.8%              | 92.7%                 |
| 18767                    | CHURCH MUTUAL INSURANCE CO S.J  | 4                     | 0                    | 100.0%                | 93.1%              | 89.0%                 |
| SI                       | DEPT OF ADMINISTRATION          | 122                   | 9                    | 92.6%                 | 91.4%              | 89.0%                 |
| 12305                    | ACCIDENT FUND NATIONAL INS CO   | 17                    | 0                    | 100.0%                | 88.9%              | 88.7%                 |
| SI                       | UW-SYSTEM ADMINISTRATION        | 10                    | 1                    | 90.0%                 | 88.6%              | 92.7%                 |
| 22543                    | SECURA INSURANCE COMPANY        | 88                    | 9                    | 89.8%                 | 87.5%              | 86.5%                 |
| 29157                    | UNITED WISCONSIN                | 40                    | 5                    | 87.5%                 | 87.5%              | 86.1%                 |
| 33600                    | L M INSURANCE CORP              | 58                    | 8                    | 86.2%                 | 87.0%              | 87.3%                 |
| SI                       | KWIK TRIP INC                   | 15                    | 4                    | 73.3%                 | 85.9%              | 89.2%                 |
| 15091                    | RURAL MUTUAL INS CO             | 57                    | 8                    | 86.0%                 | 85.7%              | 86.5%                 |
| 42404                    | LIBERTY INSURANCE CORP          | 29                    | 8                    | 72.4%                 | 85.7%              | 80.0%                 |
| 26271                    | ERIE INSURANCE EXCHANGE         | 11                    | 4                    | 63.6%                 | 85.0%              | 85.7%                 |
| 19879                    | SECURITY NATIONAL INS CO        | 22                    | 1                    | 95.5%                 | 84.7%              | 67.1%                 |
| 11374                    | SFM MUTUAL INS CO               | 83                    | 11                   | 86.7%                 | 84.6%              | 81.0%                 |
| 13935                    | FEDERATED MUTUAL INS CO         | 42                    | 9                    | 78.6%                 | 83.8%              | 88.2%                 |
| 10166                    | ACCIDENT FUND INS CO OF AMERICA | 80                    | 14                   | 82.5%                 | 83.7%              | 81.7%                 |
| 27847                    | INSURANCE CO OF THE WEST        | 36                    | 3                    | 91.7%                 | 83.3%              | 80.3%                 |
| 18988                    | AUTO OWNERS INS CO              | 24                    | 3                    | 87.5%                 | 83.1%              | 83.5%                 |
| 21407                    | EMCASCO INSURANCE CO            | 48                    | 9                    | 81.3%                 | 83.0%              | 87.1%                 |
| 23434                    | MIDDLESEX INSURANCE CO          | 20                    | 5                    | 75.0%                 | 81.1%              | 79.5%                 |
| 10351                    | FIRST DAKOTA INDEMNITY COMPAN   | 43                    | 9                    | 79.1%                 | 81.0%              | 77.1%                 |
| 24988                    | SENTRY INSURANCE COMPANY        | 58                    | 15                   | 74.1%                 | 79.6%              | 83.9%                 |
| 25402                    | EMPLOYERS ASSURANCE COMPANY     | 18                    | 4                    | 77.8%                 | 79.0%              | 78.2%                 |
| 21415                    | EMPLOYERS MUTUAL CAS CO         | 51                    | 8                    | 84.3%                 | 77.7%              | 75.3%                 |
| 15261                    | SOCIETY INSURANCE A MUTUAL CO   | 65                    | 15                   | 76.9%                 | 76.1%              | 79.2%                 |
| 23841                    | NEW HAMPSHIRE INSURANCE CO      | 13                    | 6                    | 53.8%                 | 75.0%              | 65.3%                 |
| 20397                    | VIGILANT INSURANCE CO           | 21                    | 6                    | 71.4%                 | 74.6%              | 68.1%                 |
| 40142                    | AMERICAN ZURICH INS CO          | 66                    | 13                   | 80.3%                 | 73.5%              | 64.0%                 |
| SI                       | COUNTY OF MILWAUKEE             | 12                    | 4                    | 66.7%                 | 71.9%              | 69.5%                 |
| 20508                    | VALLEY FORGE INS CO             | 10                    | 6                    | 40.0%                 | 70.9%              | 65.7%                 |
| 15105                    | SAFETY NATIONAL CASUALTY CORP   | 64                    | 21                   | 67.2%                 | 70.4%              | 70.0%                 |
| 24147                    | OLD REPUBLIC INS CO             | 63                    | 21                   | 66.7%                 | 69.0%              | 66.3%                 |
| 29424                    | HARTFORD CASUALTY INS CO        | 29                    | 9                    | 69.0%                 | 66.4%              | 64.5%                 |
| 22667                    | ACE AMERICAN INSURANCE CO       | 40                    | 17                   | 57.5%                 | 63.3%              | 61.9%                 |
| 29459                    | TWIN CITY FIRE INS CO           | 36                    | 15                   | 58.3%                 | 63.2%              | 66.2%                 |
| 14303                    | INTEGRITY INSURANCE CO          | 17                    | 6                    | 64.7%                 | 61.2%              | 67.6%                 |
| 26832                    | GREAT AMERICAN ALLIANCE INS CO  | 24                    | 10                   | 58.3%                 | 53.9%              | 71.2%                 |
| 37885                    | XL SPECIALTY INSURANCE COMPAN   | 14                    | 6                    | 57.1%                 | 53.1%              | 66.2%                 |
| 11150                    | ARCH INSURANCE CO               | 21                    | 12                   | 42.9%                 | 52.8%              | 57.1%                 |
| SI                       | FEDERAL EXPRESS CORPORATION     | 6                     | 4                    | 33.3%                 | 52.4%              | 48.1%                 |
| <b>Totals for Group:</b> |                                 | <b>1,597</b>          | <b>321</b>           | <b>79.9%</b>          | <b>80.0%</b>       | <b>78.8%</b>          |

Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2025. This Report was Run on: 01/20/2026

Small Size Insurers (Less than 65 Claims per year)

| <u>NAIC</u> | <u>INSURER_NAME</u>             | <u>First payments</u> | <u>Late payments</u> | <u>percent prompt</u> | <u>YTD percent</u> | <u>12 qtr percent</u> |
|-------------|---------------------------------|-----------------------|----------------------|-----------------------|--------------------|-----------------------|
| SI          | COUNTY OF DANE                  | 6                     | 0                    | 100.0%                | 100.0%             | 99.2%                 |
| SI          | MADISON METROPOLITAN SCHOOL I   | 5                     | 0                    | 100.0%                | 93.8%              | 94.2%                 |
| SI          | ROEHL TRANSPORT INC             | 3                     | 0                    | 100.0%                | 93.3%              | 93.5%                 |
| 13692       | DONEGAL MUTUAL INS CO           | 1                     | 0                    | 100.0%                | 100.0%             | 93.5%                 |
| 20109       | BITCO NATIONAL INS CO           | 5                     | 1                    | 80.0%                 | 94.4%              | 93.1%                 |
| 23817       | ILLINOIS NATIONAL INS CO        | 12                    | 0                    | 100.0%                | 96.2%              | 91.2%                 |
| 23035       | LIBERTY MUTUAL FIRE INS CO      | 5                     | 1                    | 80.0%                 | 90.0%              | 88.8%                 |
| SI          | MILWAUKEE BOARD OF SCHOOL DIR   | 17                    | 1                    | 94.1%                 | 82.0%              | 88.7%                 |
| 13021       | UNITED FIRE & CASUALTY CO       | 6                     | 0                    | 100.0%                | 83.3%              | 88.4%                 |
| 22586       | ATLANTIC STATES INSURANCE CO    | 4                     | 0                    | 100.0%                | 95.7%              | 88.1%                 |
| 24449       | REGENT INSURANCE CO             | 0                     | 0                    | 0.0%                  | 100.0%             | 86.7%                 |
| 12304       | ACCIDENT FUND GENERAL INSURAN   | 8                     | 1                    | 87.5%                 | 88.6%              | 85.8%                 |
| 24112       | WESTFIELD INSURANCE CO          | 4                     | 0                    | 100.0%                | 90.0%              | 84.9%                 |
| 21458       | EMPLOYERS INSURANCE CO OF WAU   | 3                     | 1                    | 66.7%                 | 62.5%              | 83.3%                 |
| 26956       | WIS COUNTY MUTUAL INS CORP      | 14                    | 1                    | 92.9%                 | 91.8%              | 82.6%                 |
| 15377       | WESTERN NATIONAL MUTUAL INS C   | 10                    | 2                    | 80.0%                 | 77.4%              | 82.0%                 |
| 31534       | CITIZENS INSURANCE CO OF AMERIC | 6                     | 2                    | 66.7%                 | 83.9%              | 81.3%                 |
| 22292       | HANOVER INSURANCE CO            | 4                     | 0                    | 100.0%                | 84.2%              | 80.3%                 |
| 14176       | HASTINGS INSURANCE COMPANY      | 6                     | 1                    | 83.3%                 | 76.5%              | 79.5%                 |
| 25666       | TRAVELERS INDEMNITY CO OF AMEF  | 4                     | 1                    | 75.0%                 | 80.8%              | 78.4%                 |
| 13986       | FRANKENMUTH INSURANCE COMPA     | 10                    | 1                    | 90.0%                 | 78.0%              | 76.2%                 |
| 24228       | PEKIN INSURANCE CO              | 7                     | 1                    | 85.7%                 | 79.5%              | 75.7%                 |
| 10346       | EMPLOYERS PREFERRED INS CO      | 7                     | 1                    | 85.7%                 | 75.0%              | 75.0%                 |
| 10677       | CINCINNATI INSURANCE CO         | 10                    | 2                    | 80.0%                 | 76.5%              | 74.5%                 |
| 10804       | CONTINENTAL WESTERN INS CO      | 5                     | 1                    | 80.0%                 | 68.8%              | 73.5%                 |
| 16109       | STARR SPECIALTY INS CO          | 5                     | 1                    | 80.0%                 | 73.7%              | 69.7%                 |
| SI          | WISCONSIN ELECTRIC POWER COMP.  | 1                     | 1                    | 0.0%                  | 50.0%              | 68.4%                 |
| 25011       | WESCO INSURANCE COMPANY         | 9                     | 0                    | 100.0%                | 84.6%              | 67.6%                 |
| 25615       | CHARTER OAK FIRE INS CO         | 3                     | 2                    | 33.3%                 | 35.7%              | 67.2%                 |
| SI          | MAYO CLINIC HEALTH SYS-NW WI RI | 11                    | 2                    | 81.8%                 | 81.0%              | 66.0%                 |
| 23396       | AMERISURE MUTUAL INS CO         | 2                     | 0                    | 100.0%                | 64.7%              | 65.2%                 |
| 19275       | AMERICAN FAMILY MUTUAL INS CO   | 0                     | 0                    | 0.0%                  | 66.7%              | 64.7%                 |
| 30830       | ARCH INDEMNITY INS CO           | 11                    | 2                    | 81.8%                 | 75.8%              | 64.6%                 |
| 19259       | SELECTIVE INS CO OF SOUTH CAROL | 7                     | 1                    | 85.7%                 | 56.8%              | 64.1%                 |
| 43575       | INDEMNITY INSURANCE CO OF NORI  | 11                    | 4                    | 63.6%                 | 65.8%              | 64.1%                 |
| 20494       | TRANSPORTATION INS CO           | 8                     | 2                    | 75.0%                 | 63.9%              | 62.7%                 |
| 27855       | ZURICH AMERICAN INS OF IL       | 12                    | 4                    | 66.7%                 | 72.7%              | 62.5%                 |
| 13439       | PARTNERS MUTUAL INS CO          | 10                    | 5                    | 50.0%                 | 46.4%              | 62.3%                 |
| 11371       | GREAT WEST CASUALTY CO          | 1                     | 0                    | 100.0%                | 57.7%              | 62.2%                 |
| SI          | SSM HEALTH CARE CORPORATION     | 0                     | 0                    | 0.0%                  | 84.6%              | 61.4%                 |
| SI          | KOHLER CO                       | 6                     | 2                    | 66.7%                 | 47.4%              | 61.0%                 |
| 26247       | AMERICAN GUARANTEE & LIABILITY  | 3                     | 1                    | 66.7%                 | 57.9%              | 60.8%                 |
| 25384       | TECHNOLOGY INSURANCE COMPANY    | 2                     | 0                    | 100.0%                | 78.9%              | 60.8%                 |
| 14257       | IMT INSURANCE COMPANY           | 3                     | 2                    | 33.3%                 | 41.7%              | 58.5%                 |
| 38318       | STARR INDEMNITY & LIABILITY COM | 5                     | 1                    | 80.0%                 | 66.7%              | 58.4%                 |
| 12372       | BRICKSTREET MUTUAL INSURANCE    | 9                     | 4                    | 55.6%                 | 52.9%              | 55.4%                 |
| 31895       | AMERICAN INTERSTATE INS CO      | 19                    | 9                    | 52.6%                 | 61.4%              | 55.0%                 |
| SI          | FEDEX FREIGHT INC               | 2                     | 0                    | 100.0%                | 100.0%             | 55.0%                 |

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| <u>NAIC</u>              | <u>INSURER_NAME</u>            | <u>First payments</u> | <u>Late payments</u> | <u>percent prompt</u> | <u>YTD percent</u> | <u>12 qtr percent</u> |
|--------------------------|--------------------------------|-----------------------|----------------------|-----------------------|--------------------|-----------------------|
| 10340                    | STONINGTON INS CO              | 1                     | 0                    | 100.0%                | 75.0%              | 53.2%                 |
| 20281                    | FEDERAL INSURANCE CO           | 12                    | 5                    | 58.3%                 | 50.0%              | 52.5%                 |
| 12262                    | PENN MFRS ASSOCIATION INS CO   | 4                     | 2                    | 50.0%                 | 45.7%              | 50.4%                 |
| 24554                    | XL INSURANCE AMERICA INC       | 21                    | 7                    | 66.7%                 | 56.3%              | 49.6%                 |
| 12777                    | CHUBB INDEMNITY INS CO         | 10                    | 7                    | 30.0%                 | 47.8%              | 47.3%                 |
| SI                       | MILWAUKEE TRANSPORT SERVICES I | 8                     | 3                    | 62.5%                 | 44.7%              | 45.9%                 |
| 20044                    | BERKSHIRE HATHAWAY HOMESTATE   | 10                    | 9                    | 10.0%                 | 26.9%              | 35.7%                 |
| <b>Totals for Group:</b> |                                | <b>368</b>            | <b>94</b>            | <b>74.5%</b>          | <b>71.7%</b>       | <b>71.0%</b>          |