

Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2025. This Report was
Run on: 01/20/2026

Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12 qtr</u> <u>percent</u>
14184	ACUITY INSURANCE CO	94	5	94.7%	90.2%	91.4%
28460	SENTRY CASUALTY CO	141	14	90.1%	87.6%	86.1%
15350	WEST BEND MUTUAL INS CO	182	24	86.8%	84.9%	83.4%
25674	TRAVELERS PROP CAS CO OF AMER	120	31	74.2%	79.2%	76.6%
25682	TRAVELERS INDEMNITY CO OF CT	103	28	72.8%	68.6%	74.5%
19399	AIU INS CO	124	41	66.9%	67.7%	65.1%
16535	ZURICH AMERICAN INS CO	122	43	64.8%	66.5%	65.7%
20702	ACE FIRE UNDERWRITERS INSURANC	231	92	60.2%	64.2%	63.6%
Totals for Group:		1,117	278	75.1%	75.8%	75.2%

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Medium Size Insurers (65 - 399 Claims or more per year)

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24830	CITIES & VILLAGES MUTUAL INS CO	10	0	100.0%	98.4%	97.9%
SI	CITY OF MADISON	23	0	100.0%	97.6%	96.1%
SI	CITY OF MILWAUKEE	60	3	95.0%	95.5%	91.5%
11527	LEAGUE OF WIS MUNICIPALITIES MU	27	0	100.0%	94.8%	92.7%
18767	CHURCH MUTUAL INSURANCE CO S.I	4	0	100.0%	93.1%	89.0%
SI	DEPT OF ADMINISTRATION	122	9	92.6%	91.4%	89.0%
12305	ACCIDENT FUND NATIONAL INS CO	17	0	100.0%	88.9%	88.7%
SI	UW-SYSTEM ADMINISTRATION	10	1	90.0%	88.6%	92.7%
22543	SECURA INSURANCE COMPANY	88	9	89.8%	87.5%	86.5%
29157	UNITED WISCONSIN	40	5	87.5%	87.5%	86.1%
33600	L M INSURANCE CORP	58	8	86.2%	87.0%	87.3%
SI	KWIK TRIP INC	15	4	73.3%	85.9%	89.2%
15091	RURAL MUTUAL INS CO	57	8	86.0%	85.7%	86.5%
42404	LIBERTY INSURANCE CORP	29	8	72.4%	85.7%	80.0%
26271	ERIE INSURANCE EXCHANGE	11	4	63.6%	85.0%	85.7%
19879	SECURITY NATIONAL INS CO	22	1	95.5%	84.7%	67.1%
11374	SFM MUTUAL INS CO	83	11	86.7%	84.6%	81.0%
13935	FEDERATED MUTUAL INS CO	42	9	78.6%	83.8%	88.2%
10166	ACCIDENT FUND INS CO OF AMERICA	80	14	82.5%	83.7%	81.7%
27847	INSURANCE CO OF THE WEST	36	3	91.7%	83.3%	80.3%
18988	AUTO OWNERS INS CO	24	3	87.5%	83.1%	83.5%
21407	EMCASCO INSURANCE CO	48	9	81.3%	83.0%	87.1%
23434	MIDDLESEX INSURANCE CO	20	5	75.0%	81.1%	79.5%
10351	FIRST DAKOTA INDEMNITY COMPAN	43	9	79.1%	81.0%	77.1%
24988	SENTRY INSURANCE COMPANY	58	15	74.1%	79.6%	83.9%
25402	EMPLOYERS ASSURANCE COMPANY	18	4	77.8%	79.0%	78.2%
21415	EMPLOYERS MUTUAL CAS CO	51	8	84.3%	77.7%	75.3%
15261	SOCIETY INSURANCE A MUTUAL CO	65	15	76.9%	76.1%	79.2%
23841	NEW HAMPSHIRE INSURANCE CO	13	6	53.8%	75.0%	65.3%
20397	VIGILANT INSURANCE CO	21	6	71.4%	74.6%	68.1%
40142	AMERICAN ZURICH INS CO	66	13	80.3%	73.5%	64.0%
SI	COUNTY OF MILWAUKEE	12	4	66.7%	71.9%	69.5%
20508	VALLEY FORGE INS CO	10	6	40.0%	70.9%	65.7%
15105	SAFETY NATIONAL CASUALTY CORP	64	21	67.2%	70.4%	70.0%
24147	OLD REPUBLIC INS CO	63	21	66.7%	69.0%	66.3%
29424	HARTFORD CASUALTY INS CO	29	9	69.0%	66.4%	64.5%
22667	ACE AMERICAN INSURANCE CO	40	17	57.5%	63.3%	61.9%
29459	TWIN CITY FIRE INS CO	36	15	58.3%	63.2%	66.2%
14303	INTEGRITY INSURANCE CO	17	6	64.7%	61.2%	67.6%
26832	GREAT AMERICAN ALLIANCE INS CO	24	10	58.3%	53.9%	71.2%
37885	XL SPECIALTY INSURANCE COMPAN	14	6	57.1%	53.1%	66.2%
11150	ARCH INSURANCE CO	21	12	42.9%	52.8%	57.1%
SI	FEDERAL EXPRESS CORPORATION	6	4	33.3%	52.4%	48.1%
Totals for Group:		1,597	321	79.9%	80.0%	78.8%

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SI	COUNTY OF DANE	6	0	100.0%	100.0%	99.2%
SI	MADISON METROPOLITAN SCHOOL I	5	0	100.0%	93.8%	94.2%
SI	ROEHL TRANSPORT INC	3	0	100.0%	93.3%	93.5%
13692	DONEGAL MUTUAL INS CO	1	0	100.0%	100.0%	93.5%
20109	BITCO NATIONAL INS CO	5	1	80.0%	94.4%	93.1%
23817	ILLINOIS NATIONAL INS CO	12	0	100.0%	96.2%	91.2%
23035	LIBERTY MUTUAL FIRE INS CO	5	1	80.0%	90.0%	88.8%
SI	MILWAUKEE BOARD OF SCHOOL DIR	17	1	94.1%	82.0%	88.7%
13021	UNITED FIRE & CASUALTY CO	6	0	100.0%	83.3%	88.4%
22586	ATLANTIC STATES INSURANCE CO	4	0	100.0%	95.7%	88.1%
24449	REGENT INSURANCE CO	0	0	0.0%	100.0%	86.7%
12304	ACCIDENT FUND GENERAL INSURAN	8	1	87.5%	88.6%	85.8%
24112	WESTFIELD INSURANCE CO	4	0	100.0%	90.0%	84.9%
21458	EMPLOYERS INSURANCE CO OF WAU	3	1	66.7%	62.5%	83.3%
26956	WIS COUNTY MUTUAL INS CORP	14	1	92.9%	91.8%	82.6%
15377	WESTERN NATIONAL MUTUAL INS CO	10	2	80.0%	77.4%	82.0%
31534	CITIZENS INSURANCE CO OF AMERIC	6	2	66.7%	83.9%	81.3%
22292	HANOVER INSURANCE CO	4	0	100.0%	84.2%	80.3%
14176	HASTINGS INSURANCE COMPANY	6	1	83.3%	76.5%	79.5%
25666	TRAVELERS INDEMNITY CO OF AMEF	4	1	75.0%	80.8%	78.4%
13986	FRANKENMUTH INSURANCE COMPAN	10	1	90.0%	78.0%	76.2%
24228	PEKIN INSURANCE CO	7	1	85.7%	79.5%	75.7%
10346	EMPLOYERS PREFERRED INS CO	7	1	85.7%	75.0%	75.0%
10677	CINCINNATI INSURANCE CO	10	2	80.0%	76.5%	74.5%
10804	CONTINENTAL WESTERN INS CO	5	1	80.0%	68.8%	73.5%
16109	STARR SPECIALTY INS CO	5	1	80.0%	73.7%	69.7%
SI	WISCONSIN ELECTRIC POWER COMP	1	1	0.0%	50.0%	68.4%
25011	WESCO INSURANCE COMPANY	9	0	100.0%	84.6%	67.6%
25615	CHARTER OAK FIRE INS CO	3	2	33.3%	35.7%	67.2%
SI	MAYO CLINIC HEALTH SYS-NW WI RI	11	2	81.8%	81.0%	66.0%
23396	AMERISURE MUTUAL INS CO	2	0	100.0%	64.7%	65.2%
19275	AMERICAN FAMILY MUTUAL INS CO	0	0	0.0%	66.7%	64.7%
30830	ARCH INDEMNITY INS CO	11	2	81.8%	75.8%	64.6%
19259	SELECTIVE INS CO OF SOUTH CAROL	7	1	85.7%	56.8%	64.1%
43575	INDEMNITY INSURANCE CO OF NORT	11	4	63.6%	65.8%	64.1%
20494	TRANSPORTATION INS CO	8	2	75.0%	63.9%	62.7%
27855	ZURICH AMERICAN INS OF IL	12	4	66.7%	72.7%	62.5%
13439	PARTNERS MUTUAL INS CO	10	5	50.0%	46.4%	62.3%
11371	GREAT WEST CASUALTY CO	1	0	100.0%	57.7%	62.2%
SI	SSM HEALTH CARE CORPORATION	0	0	0.0%	84.6%	61.4%
SI	KOHLER CO	6	2	66.7%	47.4%	61.0%
26247	AMERICAN GUARANTEE & LIABILITY	3	1	66.7%	57.9%	60.8%
25384	TECHNOLOGY INSURANCE COMPANY	2	0	100.0%	78.9%	60.8%
14257	IMT INSURANCE COMPANY	3	2	33.3%	41.7%	58.5%
38318	STARR INDEMNITY & LIABILITY COM	5	1	80.0%	66.7%	58.4%
12372	BRICKSTREET MUTUAL INSURANCE C	9	4	55.6%	52.9%	55.4%
31895	AMERICAN INTERSTATE INS CO	19	9	52.6%	61.4%	55.0%
SI	FEDEX FREIGHT INC	2	0	100.0%	100.0%	55.0%

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10340	STONINGTON INS CO	1	0	100.0%	75.0%	53.2%
20281	FEDERAL INSURANCE CO	12	5	58.3%	50.0%	52.5%
12262	PENN MFRS ASSOCIATION INS CO	4	2	50.0%	45.7%	50.4%
24554	XL INSURANCE AMERICA INC	21	7	66.7%	56.3%	49.6%
12777	CHUBB INDEMNITY INS CO	10	7	30.0%	47.8%	47.3%
SI	MILWAUKEE TRANSPORT SERVICES I	8	3	62.5%	44.7%	45.9%
20044	BERKSHIRE HATHAWAY HOMESTATE	10	9	10.0%	26.9%	35.7%
Totals for Group:		368	94	74.5%	71.7%	71.0%