

### Ua Ntawv Thov Nyiaj Poob Haujlwm Online

*Mus ua Ntaub Ntawv Pib Thov losyog Rov Qhib Ntaub Ntawv Thov*

1. Mus rau [my.unemployment.wisconsin.gov](https://my.unemployment.wisconsin.gov)
2. Mus nyeem thiab txais cov lus thiab txoj cai (terms and conditions).
3. Tsim ib lub username thiab password.

Tej zaum koj yuav tau txheeb xyuas koj tus kheej. Yog tias koj yuav tsum tau txheeb xyuas koj tus kheej, koj yuav tsis tuaj yeem ua tau daim ntawv thov ua ntej thaum koj tus kheej raug txheeb xyuas.

4. Nkag mus rau thiab qhib kev pab (benefit services) nyob online.
5. Ua koj daim ntawv thov thawj zaug kom tiav.

Thov online thaum lub sijhawm no:

Sunday	9:00 AM – Ib tag hmo
Monday – Friday	Ncav Cuag (reachable) 24 xuab moos
Saturday	Ib tag hmo – 3:00 PM

### Lus Qhia Txog Ntawm Koj Kev Thov

*Nkag Mus Rau Koj Cov Ntaub Ntawv Qhia Txog Koj Kev Thov Online*

1. Mus rau [my.unemployment.wisconsin.gov](https://my.unemployment.wisconsin.gov)
2. Nkag mus saib thiab tswj koj cov ntaub ntawv qhia txog koj kev thov nyiaj poob haujlwm:

- Xyuas koj cov ntawv thov nyiaj poob haujlwm ua li cas lawm.
- Saib lossis luam tawm ntawv qhia txog kev them nyiaj poob haujlwm tuaj rau koj li cas lawm.
- Xyuas cov xwm tsheej ntawv cov teeb meem kev tsim nyog losyog thov rov hais dua.
- Saib lossis luam tawm ntawv qhia txog kev txiav txim siab puas them nyiaj poob haujlwm.
- thiab ntau yam ntxiv!

Nkag mus rau koj cov ntaub ntawv thov online thaum cov sijhawm no:

Sunday	9:00 AM – Ib tag hmo
Monday – Friday	Ncav Cuag (reachable) 24 xuab moos
Saturday	Ib tag hmo – 3:00 PM

### Ua Koj Cov Ntawv Thov Ntawm Tej Lub Lintiam

*Rau Nyiaj Poob Haujlwm Them Tuaj*

1. Mus rau [my.unemployment.wisconsin.gov](https://my.unemployment.wisconsin.gov)
2. Nkag mus rau thiab qhib kev pab (benefit services) nyob online.
3. Ua ntaub ntawv thov nyiaj poob haujlwm rau lub lintiam.

Ua koj cov ntawv thov txhua lublim online thaum cov sijhawm no:

Sunday	9:00 AM – Ib tag hmo
Monday – Friday	Ncav Cuag (reachable) 24 xuab moos
Saturday	Ib tag hmo – 3:00 PM

**Mus nrhiv kev pab siv cov kev pab online no, losyog koj mus tsis tau online tiag, hu (414) 435-7069 lossis hu dawb ntawm (844) 910-3661.**

Chaw Pab lub Sijhawm ua Haujlwm:

Wednesday – Friday	7:30 AM – 4:30 PM
Saturday	7:30 AM – 10:30 AM
Monday – Tuesday *	7:30 AM – 4:30 PM

\* Hnub Monday thiab hnub Tuesday yog peb ob hnub uas tibneeg hu tauj coob tshaj. Kom txo koj lub sijhawm tos, hu rau lwm lub hnub ntawm lub lintiam.

### **Qhia Peb Txog Kev Zais Nrhw Nrog Kev Thov Nyiaj Poob Haujlwm**

Mus rau [dwd.wi.gov/ui/fraud/report.htm](https://dwd.wi.gov/ui/fraud/report.htm)

Losis hu xovtooj nrog peb ib tug neeg pab leg ntaub ntawv txog tej yam no ntawm tus UI Fraud Hotline: (800) 909-9472:

Monday – Friday      8:00 AM – 4:00 PM

DWD yog ib tus tswv num haujlwm thiab muab kev pab muaj vaj huam sib luag rau sawv daws. Yog koj muaj ib tus mob xiam hoob khab tsis taus thiab xav tau kev pab rau daim ntawv no, thov hu rau 7-1-1 rau Wisconsin Relay Service. Thov hu rau Fab Saib Xyuas Kev Them Nyiaj Thaum Poob Hauj Lwm ntawm (414) 435-7069 lossis hu dawb ntawm (844) 910-3661 mus thov kom muab daim ntawv no kho ua lwm hom kom koj nyeem tau, nrog rau qhov kom muab txhais ua lwm hom lus.