

Apply for Benefits Online

For a New Claim or to Reopen an Existing Claim

1. Go to my.unemployment.wisconsin.gov
2. Read and accept Terms and Conditions
3. Create a username and password
4. Logon to access online benefit services
5. Complete your application

Online services are available at the following times to apply for benefits:

Sunday	12:00 PM – 5:00 PM
Monday – Friday	6:00 AM – 7:00 PM
Saturday	9:00 AM – 2:30 PM

File Your Weekly Claim

For an Unemployment Benefit Payment

1. Go to my.unemployment.wisconsin.gov
2. Logon to access online benefit services
3. File your weekly claim

Online services are available at the following times to file your weekly claim:

Sunday	9:00 AM – Midnight
Monday – Friday	Available 24 Hours
Saturday	12:00 AM – 3:00 PM

Your Claim Information

Access Your Claim Information Online

1. Go to my.unemployment.wisconsin.gov
2. Logon to view and manage your claim information online:
 - Check your claim status
 - View or print your payment history
 - Check status of eligibility issues or appeals
 - View or print determinations
 - and more!

Online services are available at the following times to access your claim information:

Sunday	9:00 AM – Midnight
Monday – Friday	Available 24 Hours
Saturday	12:00 AM – 3:00 PM

For help using online services or if you are unable to go online call (414) 435-7069 or toll-free (844) 910-3661 during business hours.

To reduce wait times:

- If your last name begins with **letter A to M** please call

Monday – Friday	6:15 AM – Noon or
Saturday	7:00 AM – 1:30 PM
- If your last name begins with **letter N to Z** please call

Monday – Friday	Noon – 5:30 PM or
Saturday	7:00 AM – 1:30 PM

Report Unemployment Fraud

Go to dwd.wi.gov/ui/fraud/report.htm

Or contact a fraud specialist on the UI Fraud Hotline: (800) 909-9472:

Monday – Friday	8:00 AM – 4:00 PM
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DWD is an equal opportunity employer and service provider. If you have a disability and need assistance with this information, please dial 7-1-1 for Wisconsin Relay Service. Please contact the Unemployment Insurance Division at (414) 435-7069 or toll-free at (844) 910-3661 to request information in an alternate format, including translated to another language.