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On the Web: <http://dwd.wisconsin.gov/dwd/news.htm>

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JobCenterofWisconsin.com Introduces Enhanced Office Location Directory

Online map directs users to closest Job Centers and affiliated locations, also has transportation information

MADISON – Department of Workforce Development (DWD) Secretary Reggie Newson today announced new mapping features now help JobCenterofWisconsin.com users reach their closest Job Center or affiliated location.

“This enhanced mapping feature on JobCenterofWisconsin.com helps unemployed workers and other job seekers find the Wisconsin Job Center location that’s most convenient for them,” Secretary Newson said. “We encourage the public to visit and take advantage of the resources and programs we have available in our Job Center locations and affiliated sites, as well online at JobCenterofWisconsin.com.”

The new Google-based Job Center directory is available at: <http://wisconsinjobcenter.org/directory/default.htm>. Highlights of the new directory include:

- Pin-points mapping the 26 comprehensive Job Centers and dozens of affiliated locations offering employment and training services, along with additional points for public libraries, which provide computers with Internet access.
- Complete street address, phone numbers and the option to get directions from any location.
- Controls to zoom in and out on a location and to activate transportation information, such as bicycle paths and the best roads to take given real-time traffic or construction delays.

The new mapping features underscore DWD’s commitment to assist Unemployment Insurance claimants, particularly those who must search for work and are now required to complete the one-time registration with JobCenterofWisconsin.com in order to receive unemployment benefits. The new requirements include:

- UI claimants who apply for benefits and are informed they must register for work are **alerted several times during the filing process they have 14 days to register with Wisconsin Job Service via JobCenterofWisconsin.com, or they will not receive benefits until they complete registration, which takes about an hour for an average computer user.** This includes creating a Job Match profile and uploading or creating a résumé. As the requirement applies prospectively, the vast majority of affected claimants are those filing initial claims.
- Individuals receive a special reminder flyer in the packet that’s mailed to them after they file that they have 14 days from the time they file their claim to register on JobCenterofWisconsin.com or they will not receive benefits. DWD sends an automated reminder by phone to those who haven’t registered by the 12th day.
- Wisconsin Job Service staff provide step-by-step guidance through the JobCenterofWisconsin.com registration process. The UI Call Center also makes referrals when individuals need registration help.

For more information:

Job Center Directory: <http://wisconsinjobcenter.org/directory/default.htm>

Job Center of Wisconsin: JobCenterofWisconsin.com

Unemployment Insurance: <http://dwd.wisconsin.gov/ui/>

Wisconsin Job Service Call Center: 1-888-258-9966