

Department of Workforce Development
Division of Vocational Rehabilitation (DVR)
And
Department of Health Services (DHS)
Division of Long Term Care (DLTC)
Memorandum
Of
Understanding

The purpose of this DVR/DLTC memorandum of understanding is to clarify roles and responsibilities of Managed Care Organizations (MCO) working with Family Care programs and DVR in regard to common consumers.

Payment Responsibility

MCO and DVR agree to use the following guidelines to assist them in making such determinations when an individual is interested in achieving an integrated employment outcome as defined by DVR policy and technical specifications:

- MCO and DVR will try to obtain third party funding before committing to fund employment services under their own budgets. MCO uses the Resource Allocation Decision-Making Method for reaching service decisions. This managed care model requires alternative funding to be identified and sought for all expenditures. The Rehabilitation Act mandates DVR to seek comparable benefits.
- When there is overlap of MCO and DVR goals and services, the following decision process will be used to establish which is responsible for providing and funding services:
 - If the service will support a non-employment related outcome or employment services that are not directed toward an employment outcome under DVR policy, and is found on the Member Centered Plan (MCP), the MCO has primary responsibility.
 - If the service will help a Consumer to achieve a purely employment-related goal and is found on the Individual Plan of Employment (IPE), DVR has primary responsibility.
 - If the service will support both an integrated employment outcome as defined by DVR policy in addition to another

- outcome sought by MCO and is found on both the MCP and IPE, then MCO and DVR have shared responsibility and will negotiate a cost-sharing arrangement that is proportional based on the desired outcome(s). In this scenario, both MCO and DVR must adhere to their own policies and procedures for selecting vendors and authorizing funding.
- When DVR determines that an employment outcome has been achieved, the MCO will assume responsibility for employment related support services as indicated in the MCP.

Resolution of Conflict

In the event that MCO and DVR are unable to achieve an acceptable cost-sharing arrangement, the following will apply:

Attempts will be made to resolve the issue at the lowest level of disagreement. When a responsibility for payment issue cannot be resolved at the lowest level it should be referred to the next highest level.

- If the DVR counselor and the MCO Team and the member are unable to achieve an acceptable cost-sharing arrangement, the MCO team and the member should refer the case to the MCO employment services liaison for that MCO.
- In the event that the DVR Liaison or the DVR Counselor, as the case may be, and the MCO employment services liaison are unable to achieve an acceptable cost-sharing arrangement, the specific case will be referred to MCO and DVR Managers who will meet and bring resolution in the form of a cost-sharing arrangement.

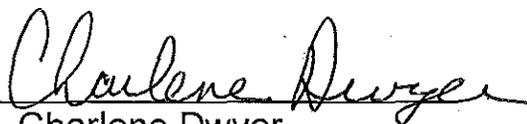
This MOU recognizes that each agency has its own administrative mechanisms for the timely resolution of internal disputes. This MOU recognizes these procedures and permits each agency to resolve its own internal disputes.

This statewide agreement supersedes any previously developed local agreement between DVR and an MCO.



Karen Timberlake
DHS Secretary

11/30/10
Date



Charlene Dwyer
DVR Administrator

11/11/10
Date