AMENDMENT No. 1

TO THE

DVR CONSUMER EXPERIENCE SURVEY AGREEMENT

BETWEEN THE

DEPARTMENT OF WORKFORCE DEVELOPMENT, DIVISION OF VOCATIONAL REHABILITATION

AND

BOARD OF REGENTS OF THE UW SYSTEM, UNIVERSITY OF WISCONSIN – RIVER FALLS

This document amends the DVR Consumer Experience Survey Agreement (Agreement) between the Department of Workforce Development (DWD), on behalf of the Division of Vocational Rehabilitation (DVR), and the Board of Regents of the University of Wisconsin System, on behalf of the University of Wisconsin-River Falls (UW-River Falls), collectively, the "parties." The Agreement, fully executed on November 8, 2023, is incorporated herein by reference.

May it be known that the undersigned parties, for good consideration, do hereby agree to make the following modifications that are specified below to the Agreement. The following changes shall be made valid per Section 17.A. of the Agreement.

NOW, THEREFORE, IT IS AGREED BY AND BETWEEN THE PARTIES HERETO:

- 1. The Agreement, originally ending on October 31, 2024, is extended through June 1, 2025;
- 2. Section 3.A.iv.
 - a. **Original**: UW-River Falls will implement the survey for a period of 12 months.
 - b. Replaced by: UW-River Falls will implement the survey through February 21, 2025.
- 3. Section 4.A.iii.
 - a. **Original**: Quarterly reports are due to DVR within four (4) weeks of the end of the quarter. The final report will consider all survey data collected over the 12-month period and will also contain a trend analysis. The final report is due to DVR by December 13, 2024.
 - b. **Replaced by:** Quarterly reports are due to DVR within four (4) weeks of the end of the quarter. The final report will consider all survey data collected through February 21, 2025. The final report is due to DVR by April 15, 2025.
- 4. Section 6.B.
 - a. **Original**: UW-River Falls will invoice DVR in two stages: (1) at the beginning of the project to facilitate the purchase of the Trumpia SMS Software-Annual Subscription (\$4,308.00) and (2) For the remaining amount of \$9,627.00 by December 31, 2024.
 - b. **Replaced by:** UW-River Falls will invoice DVR in two stages: (1) at the beginning of the project to facilitate the purchase of the Trumpia SMS Software-Annual Subscription (\$4,308.00) and (2) For the remaining amount of \$9,627.00 by June 30, 2025.

No other terms or conditions of the above-mentioned Agreement shall be negated or changed as a result of this here stated amendment. All other terms of the above-mentioned Agreement remain in full force and effect.

AGREED:	
Michal Out	10/29/24
Michael Orth	Date
Dean, College of Agriculture, Food, and Environmental Sciences	
University of Wisconsin-River Falls	
Signed by:	
Meredith Dressel	10/31/2024
Meredith Dressel	Date
DVR Deputy Administrator	
Wisconsin Department of Workforce Development	
Signed by:	
Pamela McGillivray	10/31/2024
Pamela McGillivray	Date
Deputy Secretary	
Wisconsin Department of Workforce Development	