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FOR IMMEDIATE RELEASE

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On the Web: <http://dwd.wisconsin.gov/dwd/news.htm>

Unemployment Insurance Claims System to Go Offline for Upgrade

Phone and Internet claim services will not be available from Oct. 6-8; services resume Oct. 9

MADISON – The Department of Workforce Development (DWD) will be performing an upgrade to its Unemployment Insurance (UI) system to better serve UI claimants, making it necessary to bring all services and applications related to UI claims offline from Thursday, October 6 through Saturday, October 8.

During this time, all UI telephone and online services related to benefit claims and appeals will not be accessible. All UI services and applications will resume their regular schedules on Sunday, October 9.

Access to information about employer accounts and wage reporting **will** be available during the implementation, as the upgrade does not require these services to be moved offline.

While UI claim services will not be available Oct from October 6-8, other online services will remain available on the department website: <http://dwd.wisconsin.gov>. The Internet employment site, www.JobCenterofWisconsin.com, is also accessible 24 hours a day.

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(Note to news outlets: Please consider placing the above information in your community services or community announcements calendars as a service to Unemployment Insurance clients in your area.)