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Governor Doyle Announces Additional Assistance for Dislocated Workers at Amdocs, Inc., Milwaukee

Employment, training services for 49 workers displaced by foreign competition

MADISON – Governor Jim Doyle today announced that 49 dislocated workers at Amdocs, Inc., CABS Billing Group, and on-site leased workers from IQN, Milwaukee, who are engaged in employment related to software development services, customer application management, and system test support, are eligible to apply for additional re-employment and training services under the federal Trade Adjustment Assistance (TAA) program.

“This additional assistance will provide workers an opportunity to increase their job skills and find new employment,” Governor Doyle said. “The employment and training services now available to these workers will help them re-enter the workforce and support themselves and their families.”

The U.S. Department of Labor has determined that the workers meet the criteria for certification because a significant number of workers lost employment as a result of the firm's shift in service functions to India. All workers totally or partially separated from employment on or after May 28, 2008, through September 8, 2011, are eligible to apply for assistance. Affected workers will be notified of their eligibility by DWD.

The Wisconsin Department of Workforce Development (DWD) will administer the federally funded services, which are available through local Job Centers. They include retraining and re-employment services tailored to meet the needs of individual workers. These workers can now apply for the following TAA services:

- **Training** for employment in another job or career,
- **Income Support**, known as trade readjustment allowances (TRA),
- **Job Search Allowance** to cover expenses seeking employment outside normal commuting areas, and
- **Relocation Allowances** for approved relocation expenses in moving to a new area of employment.

“These are services that we and our local partners can provide affected workers, to help connect them with employers in search of workers with the right skills,” DWD Secretary Roberta Gassman said.

In June, Governor Doyle announced that the U.S. Department of Labor expanded the amount of TAA funds available nationwide to \$575 million from \$220 million as part of the American Recovery and Reinvestment Act (ARRA) of 2009. The additional funding will help states serve an increasing number of trade-affected workers. More information on the TAA program is available at <http://www.doleta.gov>.

Individuals interested in receiving re-employment assistance should contact a local Job Center or visit <http://www.wisconsinjobcenter.org/directory/> to find a Job Center nearby. The nearest Job Center location also can be found by calling (888) 258-9966 toll free.