

State of WDA 10



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Workforce Development Area 10

- Counties covered:
 - Columbia,
 - Dane
 - Dodge
 - Jefferson
 - Marquette
 - Sauk
- Total staff compliment
 - VRC = 26
 - CCC = 10
 - BSC = 2
 - Student LTE = 1
 - UW Graduate student = 3
 - Managers = 3

Workforce Development Area 10

- Portage
 - VRC = 2
 - CCC = 1
 - 1 VR Supervisor on site twice a week
- Madison
 - VRC = 16 (transfer starts on 2/10/14 leaving 2 vacancies)
 - CCC = 6 (1 transferring to PROMISE grant project)
 - BSC = 2
 - WDA Director on site
 - 2 VR-supervisors on site three days a week
- Beaver Dam
 - VRC = 3
 - CCC = 1
 - 1 VR Supervisor on site twice a week

Workforce Development Area 10

- Jefferson
 - VRC = 3
 - CCC = 1
 - 1 VR Supervisor on site twice a week
- Baraboo
 - VRC = 2 (new VRC starts on 1/27/14)
 - CCC = 1
 - 1 VR Supervisor on site twice a week

WDA 10 Dashboard

- Annual Rehabilitation Goal: 514
 - Percentage of goal: 32.1%
 - Percentage of FFY elapsed: 28.77%
- Return on Investment: 230%
- Average Hourly Wage: \$12.12
- Average hours worked per week: 25.23
- Funded Plans: 2,251
- Waiting List Information: 466

Performance Indicators

- Rehabilitation Rate
 - Goal: 55.8%
 - WDA: 63.0%
 - State Average: 64.0%
- 30 day contacts
 - Goal: 90%
 - WDA: 84.7 %
 - State Average: 88.2%
- Eligibilities within 60 days
 - Goal: 90%
 - WDA: 95.8 %
 - State Average: 91.6 %

Performance Indicators

- IPEs completed within 90 days
 - Goal: 90%
 - WDA: 94.2 %
 - State Average: 79.2 %
- Minority Service Rate
 - Goal: 80%
 - WDA: 77.81%
 - State Average: 72.48%
- Difference Between Self Supporting at Application/Closure
 - Goal: 53%
 - WDA: 55.76%
 - State Average: 63.43%

Service Provider Network

- Dane County has providers that meet consumer needs in all areas of service
- The surrounding counties have fewer providers. New providers are being added
- Management continues to receive inquiries from new providers
 - Vetted 3 new placement providers
 - Vetted 1 new vocational evaluator

Business Outreach Activities

- Management receives and distributes job leads directly from over 25 employers each week
- Business Service Consultants (BSC) have established over 546 business connections
- BSCs have assisted 38 DVR Job Seekers find employment
- WDA 10 recognized the Marriott Hotel during NDEAM for their commitment to hiring DVR Job Seekers
 - Award presented by Mike Greco

Supported Employment and Customized Employment

- Supported Self Employment – established over 30 microenterprises
- Project Search – in it's 6th year – successful open house held on 12/13 at the VA Hospital: attended by Mike Greco and Reggie Newson
- Collaborative Job Development Pilot for individuals with DD
- IPS model with specific liaison counselors for each of 6 programs

Towards the Next Level of Excellence

- Highest average employment outcomes per counselor (only counselors who began employment with DVR prior to October 1, 2012):
 - 2nd place an average of 25.64 successful closures per counselor
- Highest average rehabilitation rate per counselor (only counselors who began employment with DVR prior to October 1, 2012):
 - 2nd place with 63.82% rehab rate per counselor
- Highest eligibility completion within 60 days:
 - 3rd place with 93.6%

Towards the Next Level of Excellence

- Highest plan development within 90 days:
 - 1st place with 91.5%
- Highest rehabilitation rate for entire WDA:
 - 3rd place with 61.7%
- 3 WDA 10 staff receive statewide recognition:
 - Most Employment Outcomes in the state - Karen Lambright (44)
 - Most Improved Counselor - Amanda Taylor
 - Fiscal Expert - Jenny Wendlandt