

# DVR Quarterly Update



**Michael Greco**  
**DVR Administrator**

# FFY 2013 End of Year Metrics

## Performance

- 16,766 funded plans
- 2,174 plans in develop
- 4,409 on waitlist
- 5-6 months wait for Cat 2
- 3,840 employment outcomes

## Outcomes

- employment goal=3,300
- 3,840 outcomes achieved
  - 116% of goal
- \$12.43 per hour
- 26.73 average hrs/week
- ROI= 206%

# Resource Update

- Senate Bill 274
- Wait List – 10/21/2013 snapshot

OOS Category	Current OOS Category Description	Count OOS Category
1	Category 1 - Most Significantly Disabled	3
2	Category 2 - Significantly Disabled	2,999
3	Category 3 - Other Eligible Individuals	916
	OOS Waiting List Total	3,918

- October 1<sup>st</sup> activations
  - 955 consumers
  - Applied for DVR services on or before April 30, 2013

# National Disability Employment Awareness Month



## **WDA 1**

Lunch and Learn, October 22<sup>nd</sup>

## **WDA 2**

Recognition Breakfast, October 23<sup>rd</sup>

## **WDA 3**

Recognition Breakfast, October 31<sup>st</sup>

## **WDA 4**

T.J.Maxx Recognition, October 4<sup>th</sup>

Magnum Power Products Recognition, October 16<sup>th</sup>

Project SEARCH Open House, October 30<sup>th</sup>

## **WDA 5**

REDI Graduation, October 11<sup>th</sup>

Recognition Luncheon, October 15<sup>th</sup> (Sheboygan area)

Recognition Event, October 22<sup>nd</sup> (Door County area)

Recognition Luncheon, October 24<sup>th</sup> (Green Bay area)

# National Disability Employment Awareness Month



## **WDA 6**

Recognition Breakfast, October 22<sup>nd</sup>

## **WDA 7**

Opportunities for Success, October 18<sup>th</sup>

## **WDA 8**

Recognition Luncheon, October 22<sup>nd</sup>

## **WDA 9**

Recognition and company tour – Used Anew, October 29<sup>th</sup>

## **WDA 10**

Recognition and company tour – Madison West Marriott, October 30<sup>th</sup>

## **WDA 11**

Recognition and company tour – iPacesetters, September 30<sup>th</sup>

# Place and Train

- Retail Employees with Disabilities Initiative (REDI) – Walgreens
  - DVR refers job seekers with significant disabilities
  - Walgreens-designed training prepares them for customer service jobs in a retail setting
  - Milwaukee pilot in 2012
  - Expanding statewide in 2013
  - Stores in:
    - Racine
    - Milwaukee
    - Franklin
    - Wauwatosa
    - Oconomowoc
    - Oshkosh
    - Kaukauna
    - Appleton
    - Green Bay
    - Madison
    - West Bend
- Called a “place and train” model

# Customizing Place and Train

- Froedtert Health Systems
  - Environmental Services Training Program
  - Developed to meet their business need of identifying applicants:
    - Reliable
    - Qualified
    - Entry-level
    - Customer service skills
    - Problem solving skills
  - 4-week curriculum developed
    - Classroom training
    - Hands on work experience

# Customizing Place and Train

- Tribal Entities
  - Challenges in soft skill areas
  - DVR developed soft skill training program
    - Specific to their business needs in a casino setting
    - Designed to be customizable for other business areas
  - So effective that it is being used for all casino employees
- Wheaton Franciscan Healthcare
- Sam's Club

# DWD Strategic Plan

## Goal No. 1: Improve Our Ability to Connect Job Seekers to Jobs

### Strategic Drivers:

#### 1. Increase employment outcomes through services initiatives, partnerships and technology innovations.

*Business (Employer) and Consumer Services initiatives will include expanding DVRs capacity to increase employment outcomes for individuals with significant disabilities by developing in-house expertise in working with employers. DVR will also develop strategies to improve communication with service providers. Technology Innovations will include strategies for expanding service delivery by maximizing technology opportunities to those with disabilities.*

# DWD Strategic Plan

## **Goal No. 1: Improve Our Ability to Connect Job Seekers to Jobs**

### **Strategic Drivers (continued):**

**2. Increase the number of On the Job (OJT) Training placements with employers, including expanded employer OJT partnerships.**

*DVR continues to expand OJT opportunities through strategic partnerships and a high level of matching employee to employer needs.*

**3. Maintain the annual retention rate for OJTs.**

*While expanding OJT opportunities, DVR will continue to maintain the high annual retention rate achieved through the OJT program.*

[http://dwdworkweb/strategic\\_plan/pdf/strategic\\_plan\\_2013.pdf](http://dwdworkweb/strategic_plan/pdf/strategic_plan_2013.pdf)

# Thank You!



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WISCONSIN



DWD

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